

## MIAP Support

### A Quick Guide to Using the Learner Registration Service (5)

For information and support on the Unique Learner Number and the Learner Registration Service contact the following:

- MIAP website: [www.miap.gov.uk](http://www.miap.gov.uk)



The screenshot shows the MIAP website homepage with several callout boxes:

- Search the site using key words:** Points to the search bar at the top left.
- You can log onto the LRS from here:** Points to the 'Log onto LRS' button in the top right navigation area.
- Click on the text of the quick link buttons:** Points to the 'Quick Search' section, which includes buttons for Further Education, Local Authorities, Higher Education, Awarding Bodies, IAG, Developers, Learners and Parents, and Schools.
- Click the arrows for general information:** Points to the bottom navigation bar, which features four categories: LRS, UKRLP, Learner Record Service, and Unique Learner Number, each with a right-pointing arrow.

- MIAP Help Desk:
  - Phone: 0845 602 2589 (Monday to Saturday 08:00 to 20:00 except Bank Holidays)
  - E-mail: [lrsupport@miap.gov.uk](mailto:lrsupport@miap.gov.uk)
- MIAP Implementation guide:
  - <http://www.miap.gov.uk/products/lrs/implementationguide/>
- MIAP Quick reference guide:
  - <http://www.miap.gov.uk/documentlibrary/documents/LRS+-+Quick+Reference+User+Guide.htm>