

# MIAP

## news

### Skills Funding Agency

From the 1 April 2010, the Skills Funding Agency and Young People's Learning Agency (YPLA) will replace the Learning and Skills Council (LSC). The Skills Funding Agency will be the body responsible for all publicly funded adult skills training in England outside of higher education. The YPLA will champion young people by providing financial support to young learners, by funding Academies for all their provision and by supporting local authorities' commissioning of suitable education and training opportunities for all 16-19 year olds.



MIAP will sit within the Information Management Services business unit at the Skills Funding Agency and remains a sector-wide service. Our contact details will remain the same after April 1st. View the introductory brochure [here](#).

### ICO Review of Service

During February 2010, the MIAP team visited the Information Commissioner's Office (ICO) to discuss the progress MIAP had made review how the evolution of the service was progressing. Particular focus was given to the Unique Learner Number (ULN) as nearly 9 million have now been issued.

MIAP was able to demonstrate a robust approach to safeguarding learner's interests when sharing their data by implementing a wide range of safeguards in line with the Data Protection Act. These include of:

- a framework code of practice for sharing personal data
- contractually binding organisation agreements governing use of the service by schools, colleges and private training providers
- a tiered approach to Privacy Notices give full insight to the learner about how their data is shared
- direct learner control over how their data is shared through MIAP's permissions management model
- data challenge processes enabling learners to query the accuracy of data held about them

In a letter following the meeting, the Information Commissioner's Office commended the broad range of actions we have taken at MIAP in pursuit of best practice and compliance with the Data Protection Act. Barry Eaton, Senior Data Manager said "We continually seek to work with our stakeholders to identify and implement best practice, putting the rights of learners as our foremost concern and it is encouraging to see this reflected in the feedback we have received from the ICO".



Barry Eaton, Senior Data Manager

*"We were impressed with the work that MIAP has done to link in with best practice of other organisations. We also acknowledge that MIAP has involved the ICO throughout the process and in particular in the initial stages when the Privacy Impact Assessment was undertaken."*

## QCF and the Personal Learning Record

The Learning and Skills Council (LSC) has produced a fact sheet giving a high-level overview of the changes being made to the Managing Information Across Partners (MIAP) Personal Learning Record to support the additional services around credit accumulation and transfer for the Qualifications and Credit Framework (QCF).

The fact sheet is aimed at learners, providers, advisers, awarding organisations and other stakeholders interacting with the QCF and the Personal Learning Record. It gives information on the changes to the Personal Learning Record being made to support QCF, the benefits this will offer stakeholders, what QCF content will be on the Personal Learning Record, how it will be used and the timescales and process involved. The fact sheet can be found on the LSC [website](#).

For further information and support around QCF and the Personal Learning Record, or if you have any queries about the information in the fact sheet, please contact the LSC QCF Service Desk (a dedicated helpdesk for QCF queries):

tel: 0870 2670054 (8.00am-6.00pm weekdays excluding public holidays)

email: [qcf servicedesk@lsc.gov.uk](mailto:qcf servicedesk@lsc.gov.uk)



## Changing your Super User

Please remember to keep us informed if a) your Super user leaves, b) your organisation's details change or c) you nominate a new Super user. Your nominated Super user is our primary contact point for your organisation and will receive our email communications, so it's important that we have accurate information. Organisations that change name and UKPRN need to sign a new Organisation Agreement and complete an Organisation Details Amendment form. All the forms you need can be found on the MIAP website:

1. [Change of Super user](#)
2. [Organisation details amendment form](#)
3. [Organisation Agreement](#)

Just return them to the Helpdesk. You can also contact the Helpdesk if you have any questions about changes to your information.

## School2School

The DCSF will be launching their new Unique Learner Number (ULN) Service during March. It is a new service, accessible via the existing Schools to Schools system, to help schools obtain and verify ULNs for their students. The service links to MIAP's Learner Registration Service. Further information is available from the QCDA [website](#).



### Latest Figures

Unique Learner Numbers issued:

8,781,334

Learner Registration Bodies registered:

5,368

Personal Learning Records created:

5,126,309



