



System Maintenance

MIAP has introduced a monthly maintenance window for the production environment to carry out routine maintenance, non-urgent changes and minor releases.

The maintenance windows will occur on the 3rd Sunday of each month starting at the beginning of 2010:

- 25th – 26th September 2010 (all weekend)
- 24th October 2010 (avoid 21st October because of GQ entries)
- 30th – 31st October 2010 (all weekend – full availability of QCF service layer)
- 21st November 2010
- 12th December 2010 (moved forward a week to avoid proximity to Christmas)

The maximum duration of each maintenance window will be from 08:00 – 20:00, however, should scheduled work complete prior to the 12 hours elapsing the system may be brought back on line earlier where possible.

Emergency change to resolve major incidents, high priority changes, Disaster Recovery Tests and Major Releases will happen outside of this timetable.